# FamilyMart Co., Ltd.





# **Company Profile**

- Chairman: Yeh, Jung-ting
  - Established: <u>August 18, 1988</u>



- Capital: <u>2.23 Billion (NTD)</u>
- Core Business: <u>Operation of convenience store</u> <u>chain, under the name of "FamilyMart"</u>
- Number of Stores (2022, Sep.): <u>4,105</u>



## FamilyMart Milestones





#### **Definition of FC1 and FC2 Characteristics Profits** Allocation of 65% gross profits Franchisee should have selfowned or rented property A minimum annual gross profits FC1 guaranteed: Franchisee should bear the expenses of store decoration NT \$3.1 million Headquarters takes the responsibility of the readiness of Allocation of 43% gross profits the store for operation, including the property hire, store A minimum annual gross profits FC2 decoration etc. guaranteed: Franchisee should be married NT \$2.7 million couple and has excellent credit records

FamilyMart

#### 5

# Market Share by No. of Stores

CVS Chain		2007	2014	2015	2016	2017	2018	2019	2020	2021	2022/9
FamilyMart	No. of Store	2228	2940	2986	3057	3154	3326	3548	3770	3980	4105
	Net Opening	+216	+37	+46	+71	+97	+172	+222	+222	+210	+125
	Market Share	24.6%	29.0%	29.4%	29.6%	30.0%	30.5%	31.0%	31.5%	31.5%	31.7%
7-11	No. of Store	4705	5040	5028	5107	5221	5369	5655	6024	6379	6570
	Net Opening	+317	+118	-12	+79	+114	+148	+275	+369	+355	+191
	Market Share	52.0%	49.7%	49.5%	49.5%	49.6%	49.3%	49.4%	50.3%	50.5%	50.7%
Hi-Life	No. of Store	1300	1283	1281	1278	1282	1312	1405	1422	1502	1511
	Net Opening	+38	-12	-2	-3	+4	+30	+93	+17	+80	+9
	Market Share	14.4%	12.7%	12.6%	12.4%	12.2%	12.0%	12.3%	11.9%	11.9%	11.7%
О.К.	No. of Store	820	879	866	879	866	882	785	750	762	769
	Net Opening	-19	+18	-13	+13	-13	+16	-97	-35	+12	+7
	Market Share	9.1%	8.7%	8.5%	8.5%	8.2%	8.2%	7.4%	6.3%	6.0%	<b>5.9</b> %
NikoMart	No. of Store	0									
	Net Opening	-300									
	Market Share	0%									
Total	No. of Store	9053	10142	10161	10321	10523	10889	11393	11966	12623	12955
	Net Opening	+256	+161	+19	+160	+202	+366	+504	+573	+657	+332

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6



## Performance Comparison - YoY Analysis

Unit :NT\$Thousand	2022Q3	2021Q3	Y-oY(%)
Sales	24,012,529	20,662,242	16.21%
Gross Profits	8,742,322	7,397,677	18.18%
Operating Expenses	8,165,897	7,063,721	15.60%
Operating Profits	576,425	333,956	72.61%
Pre-tax Profits	649,936	373,347	74.08%
Net Profits	512,100	283,159	80.85%
EPS	2.29	1.27	80.31%
Gross Margin	36.41%	35.80%	0. <mark>60%</mark>
<b>Operating Expenses Ratio</b>	34.01%	34.19%	-0.18%
Operating Margin	<b>2.40%</b>	1.62%	0.78 <mark>%</mark>
Pre-tax Margin	2.71%	1.81%	0.90%
Net Margin	2.13%	1.37%	0.76 <mark>%</mark>



## Performance Comparison - YoY Analysis

Unit :NT\$Thousand	2022/9M	2021/9M	Y-oY(%)
Sales	67,200,010	62,005,183	8.38%
Gross Profits	24,292,338	22,208,244	9.38%
Operating Expenses	23,046,955	21,033,527	9.57%
Operating Profits	1,245,383	1,174,717	6.02%
Pre-tax Profits	1,345,104	1,263,943	6.42%
Net Profits	1,036,619	954,797	8.57%
EPS	4.64	4.28	8.41%
Gross Margin	36.15%	35.82%	0.33 <mark>%</mark>
Operating Expenses Ratio	34.30%	<b>33.92</b> %	0.37%
Operating Margin	<mark>1.85%</mark>	1.89%	-0.04%
Pre-tax Margin	2.00%	2.04%	-0.04%
Net Margin	1.54%	1.54%	0.00%



# **Profitability Trend**



#### REVENUE

## **GROSS MARGIN**





# **Profitability Trend**



**EPS** 

## NET INCOME





## **Cash Dividend Trend**



**FamilyMart** 



# **Improving the Quality of Fresh Food**

## Structural Reforms in Fresh Food

-Upgrading FF from the procurement of ingredients to the equipment used in the production process and quality management.





# Get ready for the Strong Growth in EC

#### **EC** Revenue

### **EC** Commission

**D** Establishing virtual and real two-way sales channels and using the OMO strategy to link online to offline consumption patterns.



Upgrading our APP and adding a new shopping function"Fami+1 Store" to create the APP with dual cores of service and shopping.

Enhancing capacity and efficiency by investing new sorting system in logistic center.

□ Introducing refrigerated and frozen parcel service in storeto-store delivery. 鬥







**F** 

## **Innovation in Store Format**

#### Integrated stores with Let's café

# Integrated stores with Supermarket

#### Integrated stores with Laundry



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# **Q & A**

